

**Travel agency contact:**



Dear Valued Guest,

Greetings from **Desert Gate** Concierge!

On behalf of **UAE University** ,we would like to wish you a beautiful stay in your upcoming trip and to help you organize your arrival and departure transfers and to inform you about the Top experiences that are taking place now in the UAE.

Your Desert Gate Welcome Concierge is available at the exit area in Dubai Airport, you may identify them through the **UAE University** displayed on their boards.

Please email us back your flight details to meet you at the airport and assist you at [conference@desertgate.ae](mailto:conference@desertgate.ae). We highly recommend that you plan your transfer in advance as it may take you up to 30 minutes after arrival to get on a proper taxi, please choose from the below options and process your booking through replying to this email with your requirements:

Airports	Destination	One way	Vehicle
Dubai International Airport or Abu Dhabi International Airport	Al Ain Hotels	96 \$	Standard Private Car <b>(max 3 pax.)</b>
		110 \$	7 Seaters Car

On the other hand, we can also manage your Visa by choosing the below option. Visa requirements should be [submitted on or before 15 October 2016](#):

Visa Type	Validity	Price
Tourist Visa (Single entry)	30 Days from the arrival date & 60 days from the issue date	124 \$

The below nationalities do not need pre-arranged visa. Their visa can be obtained at the airport and is valid for 30 days (Single Entry):

- **Australia and New Zealand**
- **GCC Nationals (Gulf Cooperation Council member countries):**  
Bahrain, Kuwait, Oman, Qatar and Saudi Arabia
- **Western Europe:**  
United Kingdom, France, Italy, Germany, Holland, Belgium, Luxemburg, Switzerland, Austria, Sweden, Norway, Denmark, Portugal, Ireland, Greece, Finland, Spain, Monaco, Vatican City, Iceland, Andorra, San Mario, Liechtenstein, Poland, Slovenia, Slovakia, Czech Republic, Lithuania, Hungary, Latvia, Estonia, Malta, Cyprus, Croatia, Romania and Bulgaria.
- **America:**  
USA and Canada
- **Far East:**  
Japan, Brunei, Singapore, Malaysia and Hong Kong .Australia and New Zealand

All Other Nationalities Not Mentioned above will need to apply for an entry visa prior to arrival. Visa Validity is for 30 Days from date of entry (Single Entry).

**VISA CHILD POLICY:**

If a child is registered in parents' passport, it must be clearly mentioned in the visa application.

If a child is a national that requires a tourist visa and is registered in parents' passport NO FEES will be applied.

If a child holds own passport, visa charges will be applied as per adult rate.

**Note:** Temporary passport & travel documents will not get visa.

**TERMS & CONDITIONS:**

- The Immigration Department is closed on Public Holidays, Fridays & Saturdays.
- The passport must be valid for a period of 6 months from the date of arrival in the UAE.
- Inaccurate details will result in processing delays, inconvenience to the clients on arrival, and additional charges levied by the authorities.
- Following documents are needed when requesting visa:
  1. Scanned passport copy (color) of applicant
  2. Digital colored photograph of the applicant (4.3 x5.5 cm in JPG format not exceeding 40kb)
- In case a passenger overstays in the country, Tour Operator will be charged USD 2,186.00 (AED 8,000.00) plus 100 Dhs per day overstay after 30 days for Tourist Visas (if visa issued by DG)
- Visa is valid for one entry only
- It is up to the immigration to accept or reject the visa application. Fees are non-refundable.

Desert Gate Concierge will be exclusively looking after you to ensure your comfort and convenience at all times, please place your requests by replying to this email.

For further assistance, please contact us on our Toll free Number: 800 22 92,

or from UAE on our Operations 24/7 Emergency Number: +971 52 750 2173 available from 09:00 – 18:00 Sundays thru Thursdays

Desert Gate Tourism team look forward to welcoming you soon!

**Karim Fayek**

**Desert Gate Tourism**

COO UAE

**UAE - OMAN - QATAR**

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